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Louise Fontaine Ware 3222 Grove Avenue Richmond, VA. 23221

January 25, 2002

Ms. Renata Hesse Trial Attorney Antitrust Division Department of Justice Washington, D.C. 20530

Re: Microsoft antitrust suit

Dear Ms. Hesse:

Please accept my comments regarding the proposed settlement in the Microsoft antitrust suit. It is my understanding that the settlement imposes a broad series of restrictions and affirmative obligations on Microsoft. I have read that these restrictions and obligations extend to products and technologies that were not at issue in the lawsuit as well as aspects of Microsoft's business and product development that were not found to be unlawful by the Court of Appeals.

Microsoft appears to be making more that a good-faith effort in order to conclude this case. I hope that the Department of Justice will agree with the proposed consent decree and allow this settlement.

Sincerely, Louise Fillere

Louise F. Ware